TetraVX

Quick Facts

Headquartered in Chicago, IL

19+ Years of Delivering UCC Solutions

Presence in 15 metropolitan areas across the US

International Operations in Asia and Europe

500+ Employees with over 375 Technical Resources

24x7x365 Cloud Management Center

Competitive Local Exchange Carrier

Three Cloud-Based Unified Communications & Collaborations Solutions

A Suite of Professional Services for More Than Just UCaaS

DON'T JUST COMMUNICATE,
MAKE CONNECTIONS

Communications environments are complex, often resulting in multiple users across multiple disparate technologies. This disconnect ultimately causes employee collaboration barriers and process inefficiencies.

With TetraVX your "Unified Communications" are truly unified. As a vendor-agnostic partner, we are not partial to any specific products. To us, it's about finding the right solution to drive your organization's success and create the highest end-user adoption possible. With multi-vendor interoperability across our three industry-leading solutions and hybrid deployment options available, TetraVX provides a flexible, tailor-fit communications environment for your organization's needs.

About TetraVX

Since 2000, TetraVX has specialized in the design, implementation, management, and support of communication and collaboration technologies. Our expertise does not end there. TetraVX understands the unique impact that Unified Communications has on affiliated technologies and offers services around the success and management of your infrastructure, connectivity, network, and security. In addition, our team handles specific end-user technology integrations to enhance our clients' strategic and operational capabilities on one reliable platform. By integrating new feature-rich, cloud UCC solutions with current IT infrastructure and business applications.

WE PARTNER
WITH THE BEST

TetraVX can provide a truly customized solution for your unique UCC vision. TetraVX represents multiple manufacturers and holds the highest level of certification for a spectrum of technologies.

CLOUD-BASED
UNIFIED COMMUNICATIONS

nVX

TetraVX's nVX offering is a cloud-based unified communications solution that provides the flexibility, and mobility to do business from anywhere, at any time. Easy to implement and easy to manage, nVX is a cost-effective alternative to aging on-premises solutions. nVX provides a seamless migration of your business phone system to the cloud.

- Connect from any device, anywhere
- Leverage existing SIP phones*
- Manage using a self-service portal
- Deploy immediately

sVX

TetraVX's sVX offering is an all-in-one, cloud-based Skype for Business solution for all your business's IM, voice, video, and collaboration needs. With full integration into Microsoft suite, it's easier than ever to share applications and content, increasing productivity and generating a better work environment. No matter what kind of feature you need, or which device you use, sVX is the help people work better together.

- Easily Integrate with Existing Microsoft Infrastructure
- Skype Across Devices
- Single Interface
- Complete Meeting Solution
- Rapidly Provision and Deploy

cVX

TetraVX's cVX offering is a cloud-based Cisco unified communications solution built with your business objective in mind. Get market-leading features delivered to you in the cloud. Whether you need to control costs, improve productivity, or boost innovation, cVX has everything you need and want in a cloud phone system.

- Leverage existing Cisco hardware
- Rapidly provision and deploy
- Hybrid deployment models

ALERTPRO NETWORK
MONITORING & ANALYTICS

AlertPro is an enterprise-class monitoring and analytics platform built for cloud-based Microsoft solutions, including sVX, Skype for Business online, and Teams. With a centralized management platform for multi-vendor network ecosystems, AlertPro ensures optimal call quality for your end-users and reduces mean resolution time for your IT departments.

- Monitor and generate alarms for route path and DSCP changes
- Receive call quality issue alerts, including outages and abnormalities
- Proactively remediate outages and poor performance
- End-to-end visibility via a centralized, single pane of glass

*Subject to review. To see if your SIP devices will work with nVX, please contact us at info@tetravx.com

MORE THAN JUST UCaaS
UCC SERVICES

TetraVX provides an array of services to ensure that you make the most out of your UCC solution. No matter what stage you're at in your UCC journey, TetraVX has the expertise to get the job done.

Professional Services

With our UCC Consulting Services, TetraVX can help you align business and technology goals to ensure your unified communications and collaboration project is successful from beginning to end. We can assess your current infrastructure, design your solution and deploy your technology, so your team is free to focus on mission-critical projects. TetraVX provides professional services for Microsoft Skype for Business Online, Microsoft Skype for Business on-premises, Microsoft Teams, and Cisco systems.

Managed Services

Our managed services offering utilizes the industry-leading IT Service Management (ITSM) – more commonly known as ITIL standards to deliver predictable and superior services for Microsoft Skype for Business Online, Microsoft Skype for Business on-premises, Microsoft Teams, and Cisco systems deployments. Whether you need monitoring and alerting only, or an end-to-end managed services agreement, TetraVX can work with you to determine the engagement that best fits your needs.

Carrier & Connectivity

As a CLEC and ISP, we can provide connectivity in combination with any of our multiple UCaaS offerings. With carrier-grade reliability and QoS, TetraVX provides the extra layer of assurance you need to have the highest-quality voice solution for your end-users. TetraVX provides Multi-Protocol Label Switching (MPLS), Dedicated Internet Access (DIA), Software-Defined Wide Area Network (SD-WAN) and Global Session Initiated Protocol (SIP) Trunking all with 24x7x365 monitored services to ensure maximum uptime and available dynamic application failover.

UCC Readiness Assessment

The most significant impact on your UCC performance is the state of your network infrastructure. Underestimating your network's capacity can lead to poor user experience and implementation hurdles. Therefore, assessing the network infrastructure before implementing a UCC solution is key to its success. TetraVX's UCC Readiness Assessment helps you understand the impact your new solution will have on the network, including wireless and Quality of Service (QoS), and validates whether it can perform exceptionally with the additional workload.

Integrated Collaboration Solutions

In the modern age of a digital workplace, we provide state of the art AV systems to create more efficient workflows and workspaces. With expert engineering capabilities and world-class partnerships, our integrated collaboration systems enable clients to connect quickly and easily through touch points that optimize the way they collaborate with colleagues and clients alike.

User Adoption

We believe in starting with the end-user first, taking a holistic approach to user adoption. First, using first-party data, we align the appropriate UCC platform to your unique user group workflows. This allows us to provide a tailor-fit solution that aligns with your unique business needs. Then, we execute custom communication and training plans built to deliver a positive user experience and ultimately increase user adoption.

SO WHAT'S NEXT?